FREQUENTLY ASKED QUESTIONS FOR

KEHILAT SHALOM MEMBERS' WALK-IN SERVICE

Q1: Who can use the Cranston Ridge Medical Clinic walk-in service for Kehilat Shalom members?
This walk-in service is exclusively available to members of the Kehilat Shalom synagogue. It's a special trial service we are offering to the synagogue community to provide easier access to non-chronic, acute care.

Q2: What types of health issues can be addressed at this walk-in service?
The service is intended for non-chronic, acute medical issues. That means things like colds, coughs, flu, gastroesophageal reflux disease, dermatitis, musculoskeletal strains or sprains, insect bites, onychomycosis, and other similar acute conditions. It's not for chronic disease management.

Q3: Will I see a doctor at this walk-in, or who will I see?
Most of the walk-in visits will be with Advanced Practice Registered Nurses, such as Nurse Practitioners, rather than physicians. These providers are well-equipped to handle acute issues and provide timely care.

Q4: How do I register for this service?
You'll need to fill out an online registration form on our clinic's website. After you submit the form, our staff will verify that you're a member of Kehilat Shalom. Once that's confirmed, we'll let you know that your registration is complete and you can use the service.

Q5: Can I use this service for chronic conditions or ongoing medical care?
No, this service is strictly for acute issues. For chronic conditions like COPD or diabetes or cardiac problems, you'll need to continue seeing your regular physician for follow-up and management.

Q6: What if I just need some advice and not necessarily an appointment?
You can request to speak to a Registered Nurse for general advice by calling us after you've registered. We'll be happy to assist you over the phone.

Q7: What if I want to register as a full-time patient with the clinic instead of just using the walk-in service?
You'll still begin by registering through the walk-in form. Once a staff member contacts you to confirm your membership of KS and registration, you can let them know that you'd like to become a regular patient with a physician or Nurse Practitioner at the clinic. They'll guide you through the next steps to complete your full registration.