

## TRAFFIC LIGHT SYSTEM OF CRANSTON RIDGE MEDICAL CLINIC FOR USE BY THE MEDICAL OFFICE ASSISTANT TO PRIORITIZE PATIENTS' BOOKINGS

The traffic light system developed by CRMC comprises the following booking codes divided into Urgent, Semi-Urgent, and Non-Urgent:

### **URGENT – must be seen on the same day**

Allergic Reaction, Anxiety, Asthma/COPD, Cardiac Chest Pain, COVID-19, Dermatology (Nevi), Diarrhoea & Vomit, Epilepsy, GUM, Hypertension Management, Infection (Eye), Infection Risk High, Mental Health Over-Phone, Mental Health Visit, Oncology, Ophthalmology, Paediatric, Pain, Trauma, Urology, UTI.

### **SEMI-URGENT – must be seen within 24/48 hours**

Andrology, Cardiology, Cough Cold and Flu, Dermatology, ENT, Gastro-Intestinal, Gynaecology, Haematology, Insomnia, Medication Review (Complex), Neurology, Phone Consultation, Pregnancy and Pre-natal, Prescription Refill, Results, Spanish Walk-in, Surgical, Vascular, Walk-In.

### **NON-URGENT – must be seen within 7 calendar days**

Diabetes Management, Driver's Medical, Endocrinology, Family Conference, Forms, Hospital Discharge, Injection, Medication Review (Regular/Follow-up), Meet & Greet, Orthopaedic, PAP with Doctor, PAP with Nurse, Physical (Adult), Physical (Paediatric), Physio and Massage Referral, Procedure (Stitches Removal), Procedure (Warts Treatment), Requisition for Test/Investigation, Rheumatology, Smoking Cessation, Specialist Referral Request, Travel Consultation, Vaccination, WCB.

*Cranston Ridge Medical Clinic*

*Dr. Dawid Karczewski (BScN, MD, MScFamMed, NCLEX-RN)*

*Dr. Tomasz Karczewski (MD, MMedSci, MRCGP, CCFP, LMCC)*